

BESPOKE HOGABOOM

ABERDEEN, WASHINGTON

POLICIES

My relationships with my clients are some of my favorite parts of business life. Please read through this document so we can have the most successful experience.

First: your initial downpayment (determined per project) is non-refundable no matter the project outcome. The quote I will provide you via invoice detail, has a 30-day term. If the 30 days lapse and you decide at a later date you'd like to proceed and you'd like to apply your downpayment, I will make every attempt to meet these terms but this cannot be guaranteed.

I like to complete orders as quickly as possible. When you make your downpayment you can expect me to put you on my schedule and communicate, per your preferred method, the project's progress. As my work is all custom and unique, the project is subject to any post delays and supplier discrepancies. If you have a hard deadline be sure to let me know before down payment is made.

Your responsibilities are to provide me all relevant information as detailed in the invoice (such as fabric selection, body measurements, et cetera), within one week of invoice date. You are also responsible to adhere to our payment agreement and terms.

All of my work may be photographed, blogged, and shared via social media online at my discretion. If you have any need for me to wait to share photographs, please let me know upon your first payment so we can come to an arrangement.

Feel free to email or text any time to talk about your project. I look forward to working with you!



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